

S E R V I C E N O T E

SUPERSEDES: None

**8920DTS Digital RF Communications Test System**

**Serial Numbers:** Installation Card Revision A.02.10

**Modification corrects “ERROR 936 Unrecognized character” error during getting SYS\_CONN**

**To Be Performed By:** Agilent-Qualified Personnel or Customers

**Parts Required:**

Part No.	Qty.	Description
83215-85315	1	Installation Card

**Situation:**

Due to corrupt data in the installation card, the following error occurs when getting SYS\_CONN program.

22744Prt\_mess\_both(“One of the following may be failed.”,“ ”)

ERROR 936: Unrecognized character  
 ERROR 68: Syntax err occurred during GET.

**Solution/Action:**

Replace the corrupt card with a new one. To avoid reusing corrupt card, throw away or indicate “DO NOT USE” on it immediately.

DATE: June 1996

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
<b>MODIFICATION RECOMMENDED</b>			
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS:	Labor 1.0 Hour
LOCATION CATEGORY:	<input checked="" type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY:	<input type="checkbox"/> RETURN <input checked="" type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	USED PARTS:	<input type="checkbox"/> RETURN <input checked="" type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AUTHOR: YO	ENTITY: 3355	AGILENT RESPONSIBLE UNTIL: June 1998	
		ADDITIONAL INFORMATION: COD - 139602	